# TERM DEFINITION/PURPOSE

5P A “5 why” problem-solving discipline used to identify and report root cause and

 corrective actions.

Color Plaque A plaque provided to WCP with each shipment of color-specified material, specific to each lot of material being delivered. The plaque is produced from the actual material represented by the lot of material being delivered. The purpose of the plaque is to provide verification that the lot of material represented will produce conformity to the Master Color Plaque.

Color Plaque-Master An example placard, initiated by the OEM, of the material color. The placard is accompanied by color information, including spectrum results specific to the placard.

C-TPAT **C**ustoms **T**rade **P**artnership **A**gainst **T**errorism. A voluntary supply chain security

 program led by U.S. Customs and Border Protection (CBP).

DM **Debit Memo**. A Document provided to the supplier to communicate a debit applied to

 payment.

FIFO **First In First Out**. Refers to receiving, using and supplying product in the order in which they were produced.

IPP Tag **Initial Production Parts** tag. Used to identify product supplied to WCP which

*[QSF-42303]* indicates the first incorporation of a change point, or other deviation from normal

processing.

Lot A group of parts produced under the same circumstances and during a finite period of time is called a ‘lot’.

Lot Control/Traceability Identifying and tracking the parts within each lot number at all points of the

 manufacturing, inventory and delivery process. Identification, shipping and using the lots

 in as-produced sequence.

Material Certification A document that provides requirements vs. actual properties specific to material

 composition and performance.

NG, N/G, n/g **N**o **G**ood. Non-conforming.

Packing List/Bill of Lading A document which accompanies each shipment of product that WCP sends to a

supplier or customer. Its purpose is to identify the parts and quantities that are

contained within each shipment.

PDR **Performance Deficiency Review**. WCP-requested presentation by supplier management

to WCP management if existing nonconformity is deemed critical and/or unresolved, necessitating management oversight and intervention.

QAV **Quality Assurance Visit**. A visit to the supplier’s location for the purpose of verifying process(es).

RFC **R**equest **F**or **C**hange. This form is used to communicate a request for permanent change

*[QSF-42302]* or for temporary deviation.

RFQ**Request for Quote**. This is the form that is supplied to a current/potential supplier in

 order to receive a quote for product.

Supplier An organization, which supplies product and/or services to WCP and from which WCP

 orders such product and/or services.

Supplier Profile Form: Form for suppliers to submit current company information to WCP.

*[QSF 74121]*

V-CAR **V**endor **C**orrective **A**ction **R**equest. A document used to convey concern, nonconformance, and/or countermeasure request information to the supplier

WCP **World Class Plastics.** A world class provider of thermoplastic injection molded products

and services.

WIP **W**ork **I**n **P**rogress or Work In Process. Material that has begun the manufacturing process, but not completed.